

## Secure your PLANet account

Security questions offers you a secure and convenient way of getting back into your online PEPP employer account if you forget your password or username.

**If you don't have questions set up**, you can set up your security questions under the Profile menu.

**If you forget your username**, click the Forgot Your Username link and enter the email associated with your PLANet account. An email will be sent to that account with a link and instructions.

**If you forget your password**, click the Forgot Your Password link. A password reset email will be sent to the email associated with your PLANet account.

**To change your password**, select Change Password from the Profile menu.

**If you're locked out of your account**, contact a PEPP ERC. Your account is locked out after three unsuccessful login attempts.

If you have any issues logging in after using these tips, please contact us.

### *Update your bookmarks!*

Any bookmarks to our old website and old email addresses **no longer work. This took effect August 4.**

We don't want to miss your message or make it hard for you to find information. Update your bookmarks and saved email addresses to the following:

**Website:** [pepp.plannera.ca](http://pepp.plannera.ca)

**Email:** [erc.pepp@plannera.ca](mailto:erc.pepp@plannera.ca)

### *Age 71 Reminder*

If you have employees who have turned or will turn age 71 before year end, please complete the following two steps before December 15, 2024:

- 1. Update the employee status to Terminated** in PLANet for all employees who turn age 71 this year; and
- 2. Stop all contributions by December 31.**

Contributions received after this date will be returned to the employer.

**Coming Soon in Fall 2024!  
Stay Tuned for a Workshop on  
Leave Of Absence and the Return to Work process.**

This **Bulletin** is published as a service for the **employers** of PEPP. For further information or clarification, contact PEPP's ERCs:

ERC Phone: 306-787-1662 • Email: [erc.pepp@plannera.ca](mailto:erc.pepp@plannera.ca)

 [facebook.com/PEPP.Canada](https://facebook.com/PEPP.Canada)

This bulletin provides general information about the Public Employees Pension Plan (PEPP) and its operation. It does not replace or supersede the legislation governing the Plan. Plan processes and procedures are subject to change over time.